



Guide Training

Become a Guide with Norwegian Guide Service (NGS)

GUIDE TRAINING AND DEVELOPMENT

Working as a Guide in cruise tourism requires a special set of skills and knowledge that no one is born with. NGS understands the need to foster and develop a pool of guides that are constantly developing and sharpening their skills and knowledge. One of the key ways we do that is with our Training Platform.

The NGS Training Platform prepares you for working with us as a Guide, covering everything from a basic introduction to the Norwegian service and cruise industries, right through to communication, presentation, group management techniques, as well as essential knowledge of Norway and Bergen.

All selected candidates will need to complete the NGS Guide Basic Requirements training in English (both online and on-site components), including candidates who have previous experience as Guides elsewhere. After being certified to fulfill the basic requirements you can start working and continue developing yourself as a guide through our training and development platform becoming able to take on ever more complex and challenging experiences. Our guides are always looking to improve themselves and challenge their limits.

Norwegian Guide Service sponsors the costs of the training, development and certification of the NGS guides - the guides have to support themselves during the education.

ONLINE

We want you to start with the confidence and ability to charm your guests with your stories of Bergen and Norway from day one.

Our online Google classroom is always open. So study at a time and place that suits you best. We have designed our educational materials and quizzes to give you a strong starting knowledge of Norway, Bergen and the service industry.

Our educational materials are in English.

ON-SITE

Guiding is a very practical, hands-on job and an important part of the training and development to becoming a guide will happen through seminars, observation and practice tours as well as independent study and visits.

We aim to give everyone a structured path to acquire the necessary skills and experience but we also try to be flexible. You will be joining a network of guides, new and experienced to learn from and that will support you to become better.

We also get to know each other better during the training programmes and we hope to make you feel like you are part of the team.

To start working as a Guide, you must meet all the minimum criteria to get certified. This will include a written assignment, a written test and a practical evaluation of your knowledge, skills and languages.

Our on-site Basic Requirements training is mandatory for all applicants (local and international), and gives you real experience of guiding on bus and on foot and visiting our attractions. You will also develop your own guiding techniques and take a compulsory safety course for access to the ports of Bergen.

To start working as a Guide, you must pass all our minimum certification criteria. This includes a written assignment, a written test and a practical evaluation of your knowledge, skills and languages.

Our on-site training is conducted in English - although you will be tested on all your guiding languages.

BEYOND

You will start taking on your own assignments as soon as possible after fulfilling the minimum criteria and receiving your NGS Basic Requirements certification.

Thanks to your commitment during the Guide training, you will be able to amaze even the most experienced travellers with your insight into Bergen and your guiding abilities.

But you are far from being done; during the season, you will continue to accumulate knowledge and develop your skills - through independent study, by learning tips and tricks from our experienced Guides on tour, and through further certification with NGS.

Guides who increase their guiding repertoire are able to increase their potential earnings over the season.